

CARE ANIMAL HOSPITAL

OF PLEASANT PRAIRIE

9052 PRAIRIE RIDGE BLVD PLEASANT PRAIRIE, WI 53158

Congratulations on your new Puppy

You have just acquired a wonderful new member to your family! Your new puppy depends on you for all its needs like a new baby depends on its mother. To help you provide your puppy with the best possible preventative healthcare, Care Animal Hospital offers a complete Puppy Wellness Plan. This is complete healthcare for your puppy for an entire year. It allows them to get their best start to wellness care. The payment for this 1 year plan are divided into 12 equal payments or you also have the option to pay in full at time of enrollment. When your pet comes in for the first time and is signed up on the plan, the first month's payment will be made as well as an Enrollment Fee. After this, the automatic payment will be made on the 15th of every month. Wellness Plans can be renewed in a year for the Adult Wellness Plan after this one expires. Below is all services that are included in the plan.

This plan includes:

Puppy Physical Exams (4 exams): Done with each vaccine visit to make sure that your puppy is healthy enough for the vaccine, to offer any advice about puppy care and development, and for puppy socialization in a veterinary clinic.

Comprehensive Physical Exam (1 exam): Complete exam to be used any time that your puppy is sick or injured.

Distemper, Adenovirus 2, Parainfluenza, and Parvo Vaccine (DA2PPV) (4 vaccines): This four-way protects your puppy against infectious diseases. It is given every 3 weeks until 16 weeks of age.

Rabies Vaccine: Given at 16 weeks of age.

Bordetella Vaccine: Given at 12 weeks of age to protect against kennel cough. **Fecal Examinations (2 exams):** This stool sample test looks for intestinal parasites.

Deworming (2 doses): This medication is for intestinal parasites.

Nail Trim (5 nail trims): To be done every puppy visit for training purposes as well as used throughout the year.

Puppy Information Packet (2): Including the first month of Simparica Trio, Adaptil travel spray, bandana, and important puppy information.

Simparica Trio second puppy dose: Oral, monthly prevention in a smaller size for your growing puppy.

Simparica Trio Prevention (12 month supply): Oral, monthly prevention that is given to prevent fleas, ticks, intestinal parasites, and heartworm disease all year.

Parasite Protection Panel: A blood sample and stool sample that is done between 6-8 months of age looking for heartworm disease, tick-born disease, intestinal parasites as well as a full internal exam including a CBC (Complete Blood Count) and Chemistry 10 screen looking at kidney, liver, glucose, and protein levels.

This **Puppy Wellness Plan** starts with your first visit and ends in 12 months. The monthly payment is **\$95.62** with a \$40.00 enrollment fee. Total value of the Wellness Plan is **\$1,262.18**. This includes a 10% discount on this plan.

Q&A--

- —Is there a discount for doing as a plan? Yes: 10%
- —Are the payments automatically charged? Yes on the 15th of every month.
- -Can I add on anything else with the payment? No. Any additional vaccines, services, products are to be paid at the time of service.
- —Can I decide on a different day to do the plan? No. After services are given, we cannot go back and put them on a plan.
- -Can I substitute items in the plan? No. We have made them to provide best medicine and more reasonable way of paying for it.
- —Are Urgent Care Exams included in the plan? No. Only Puppy Exams (4) and Wellness Exam (1) are included as per plan.
- —Are Nursing Care Exam included in the plan? No.
- —Are medications, radiographs, lab testing, spay/neuter included in the plan? No.
- —What about patients that cannot have or do not want Simparica Trio? At this time we do not have plans that don't include prevention or different types of prevention.
- —What happens at year end? A renewal notice will be sent out 30 days prior to the plan expiring to set up the next plan.

Scheduling: Please make sure to fill out the <u>registration form</u> located under the "clients" section on our website as soon as possible. Registration form must be received prior to scheduling an appointment. Many breeders require a veterinarian visit within 72 hours of acquisition. Please plan your appointment ahead of time. Whenever possible, please attach records at the bottom of the registration form, or e-mail to registration@careanimalhospital.com. We understand that in many circumstances paperwork is not received until the puppy is acquired. So that our doctors can provide the best care possible, please bring all medical records with you to the first appointment if you are unable to send them ahead of time. Without medical records, we may not be able to do all planned services for the visit.

We welcome your new puppy and look forward to compassionately providing advanced care in a comforting, Fear Free® environment!

Updated 6/4/24



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