OUTSIDE PHARMACY STATEMENT

The doctors of Care Animal Hospital (Dr. Brewer, Dr. Wilsey, Dr. Strecker, Dr. Feltes, Dr. Ford, Dr. Suppinger and Dr. Wendt) will not be held responsible for any mistakes made by outside or internet pharmacies. These include the illegal dispensing of drugs not licensed for use in the United States, improper billing, and any other type of fraudulent or misleading acts.

Hospital policy dictates that a written prescription will be provided when requested. Since we do not have an electronically secure way to transmit signed prescriptions (e-script), we will write scripts on legal prescription paper for client pick-up. This protects our doctors' license and prevents physical alteration of the prescription. When the pharmacy has the **original prescription** in their possession, verbal authorization is not necessary and therefore will not be provided by our doctors or staff.

Care Animal Hospital will not communicate with any outside pharmacy, nor will we facilitate manufacturer guarantee claims for products purchased outside of the hospital or the hospital's online pharmacy Covetrus.

<u>Please note</u>, some pharmacies, including Meijer, require an NPI or DEA number to process prescriptions through the GoodRx coupon system. Please make sure you research your pharmacy's requirements before bringing in a written prescription. Our veterinarians do not have NPI numbers; these ID numbers are for Medicare and Medicaid purposes and it is considered fraud for a veterinarian to apply for one. In addition, not all veterinarians have DEA numbers. A DEA number is only required to write prescriptions for controlled substances.

If you would like to have your prescription filled at our hospital, please return original written prescription and our team will put in a request to be filled by our pharmacy.